

700 West Liberty Street | Louisville, KY 40203-1911 502.540.6000 | louisvillemsd.org

April 2021

Dear Louisville Metro Resident:

Throughout MSD's service area, there are hundreds of points where a combination of wastewater and rainwater may discharge onto streets and into local waterways when it rains. These sewer overflow locations act as a relief valve when the sanitary sewer system becomes overwhelmed with rainwater. You have received this letter because you live near Beargrass Creek, the Ohio River, or one of their tributaries. Because of this, you are more likely to come in contact with polluted water from one of these overflows.

MSD's Project WIN (Waterway Improvements Now) defines a plan to rehabilitate our aging sewer system and reduce the volume of overflows into our local waterways during rain events. We are constructing more storage to lessen sewer overflows. But you should still guard against polluted waters by staying out of our waterways during — and for 48-hours after — a rain event.

To date, MSD projects—including those listed below—have **reduced combined sewer overflows by 5 billion gallons** in a typical rainfall year.

- Churchill Downs Green Infrastructure Project—in service—capacity of 3 million gallons
- Clifton Heights Basin—in service—capacity of 7 million gallons
- Logan Street Basin—in service—capacity of 17 million gallons
- Portland Green Infrastructure Project—in service—capacity of 35 million gallons
- Portland Basin—in service— capacity 6.7 million gallons
- Shawnee Park Basin—in service—capacity of 20 million gallons
- Waterway Protection Tunnel-under construction-future capacity of 55 million gallons

The enclosed flyer provides easy steps that you can take to protect your health and safety should you come in contact with sewage-polluted water. It is essential to keep children and pets out of our waterways during and following a rain event.

MSD seeks to be a good steward of our ratepayers' dollars, and we are committed to providing safe, clean waterways for our community. We continually collect water-quality data and seek ways to improve our creeks, streams and the Ohio River for recreational use, as well as fish and wildlife habitats. Go to LouisvilleMSD.org/WaterQuality to view the data.

For more information about MSD efforts to improve our waterways, visit **LouisvilleMSD.org/consent-decree** or call 502.540.6000.

Together we can achieve safe, clean waterways for our community.

Sincerely,

James A. Parrott Executive Director



What you don't see could harm you!



Sewers can overflow into waterways during rainstorms. Those waters could contain harmful bacteria, which can make you sick.

Rainwater can overwhelm the sanitary sewer system and cause overflows into local waterways. You should **minimize contact** with waterways to be safe during storms and even for 48 hours after the rain has ended. During these times, avoid swimming, fishing, wading and splashing in the water.

MSD has made significant progress in decreasing sewer overflows into our waterways, but there is more work to be done. Please follow the instructions that are posted on our overflow advisory signs. Wash with warm, soapy water if you come into contact with water that may have been contaminated by a sewage overflow.

For information about water quality visit LouisvilleMSD.org/WaterQuality



MSDProjectWIN.org

CustomerRelations@LouisvilleMSD.org · 502.540.6000

You can make a difference in the health of our streams.

Drains are only for water

Don't pour fats, oils, grease, paint, petroleum products or medications into a catch basin, storm drain or a drain in your house. These can make fish sick and cause clogs in the pipes.



Reduce Yard Runoff

Compost grass clippings, and decrease use of fertilizer and pesticides. When it rains, these chemicals make their way to our streams.





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Soak up extra rainwater

Plant a tree or construct a rain garden to help absorb stormwater, or replace your downspout with a rain barrel.



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Clean up pet waste

Dispose of pet waste in the trash. When left on the ground, it washes into our streams during rain. Dogs in Jefferson County produce **four dump-truck loads of poo every day.**

AVOID MAKING A SERIOUS POTTY FOUL

KNOW WHAT'S OK TO FLUSH DOWN THE TOILET

> (ANYTHING ELSE) BABY WIPES BANDAGES COTTON BALLS/SWABS CLEANING WIPES DENTAL FLOSS DIAPERS FEMININE HYGIENE PRODUCTS

NOPE!

HAIR PLASTIC AND RUBBER ITEMS ZIPPY THE GOLDFISH

Wipes do not break down, even if their labels read "flushable." They can lead to sewage backups in your home or work place.

Avoid the mess, toss your wipes into the trash!

For more information visit LouisvilleMSD.org/athome