



700 West Liberty Street | Louisville, KY 40203-1911
502.540.6000 | LouisvilleMSD.org

April 2022

Dear Louisville Metro Resident:

Throughout MSD's service area, there are hundreds of points where a combination of wastewater and rainwater may discharge onto streets and into local waterways when it rains. These sewer overflow locations act as a relief valve when the sanitary sewer system becomes overwhelmed with rainwater. You have received this letter because you live near Beargrass Creek, the Ohio River, or one of their tributaries. Because of this, you are more likely to come in contact with polluted water from one of these overflows.

MSD's Project WIN (Waterway Improvements Now) defines a plan to rehabilitate our aging sewer system and reduce the volume of overflows into our local waterways during rain events. We are constructing more storage to lessen sewer overflows.

To date, MSD projects—including those listed below—have **reduced combined sewer overflows by 5 billion gallons** in a typical rainfall year.

- Churchill Downs Green Infrastructure Project—in service—capacity of 3 million gallons
- Clifton Heights Basin—in service—capacity of 7 million gallons
- Logan Street Basin—in service—capacity of 17 million gallons
- Portland Green Infrastructure Project—in service—capacity of 35 million gallons
- Portland Basin—in service— capacity 6.7 million gallons
- Shawnee Park Basin—in service—capacity of 20 million gallons
- Waterway Protection Tunnel—nearing completion—future capacity of 55 million gallons

Keeping children and pets out of our waterways during—and for 48-hours after—a rain event is essential. If you contact sewage-polluted water, be sure to wash with warm soapy water.

MSD seeks to be a good steward of our ratepayers' dollars, and we are committed to providing safe, clean waterways for our community. We continually collect water-quality data and seek ways to improve our creeks, streams, and the Ohio River for recreational use and fish and wildlife habitats. Go to LouisvilleMSD.org/WaterQuality to view the data.

For more information about MSD efforts to improve our waterways, visit LouisvilleMSD.org/consent-decree or call 502.540.6000.

Together we can achieve safe, clean waterways for our community.

Sincerely,

James A. Parrott
Executive Director





What you don't see could harm you!

Sewers can overflow into waterways during rainstorms, bringing harmful bacteria, which can make you sick.

To date, MSD has **reduced combined sewer overflows by 5 billion gallons** in a typical rainfall year. But there is more work to be done.

To be safe, you should avoid swimming, fishing, wading, and splashing in waterways during—and for 48 hours after—a rain event.

Wash with warm, soapy water if you contact water that a sewage overflow may have contaminated.

For information visit
LouisvilleMSD.org/WaterQuality
LouisvilleMSD.org/Consent-Decree
LouisvilleMSD.org/AtHome



Customer Relations
502.540.6000
CustomerRelations@LouisvilleMSD.org



**WARNING
ADVERTENCIA**
DURING AND AFTER RAIN EVENTS

The surface water in this area contains runoff contaminants and is subject to sewage overflows. Avoid contact with water, due to increased health risk, during these times. For more information, visit our website or call the telephone number below.

  

DURANTE Y DESPUES DE LLUVIA

Esta zona contiene contaminantes en la superficie del agua por la lluvia en el suelo y las calles, y está sujeta a desbordamientos de las alcantarillas sanitarias. Evite el contacto con el agua durante y después de la lluvia debido a riesgos de salud. Para más información, visite nuestro página del internet o llame al teléfono que aparece a continuación.

SIGUISEÑAL 502.587.9603





MSDProjectWIN.org

You can make a difference in the health of our streams.

Drains are only for water

Don't pour fats, oils, grease, paint, petroleum products or medications into a catch basin, storm drain or a drain in your house. These can make fish sick and cause clogs in the pipes.



Soak up extra rainwater

Plant a tree or construct a rain garden to help absorb stormwater, or replace your downspout with a rain barrel.



Clean up pet waste

Dispose of pet waste in the trash. When left on the ground, it washes into our streams during rain. Dogs in Jefferson County produce **four dump-truck loads of poo every day.**



Reduce Yard Runoff

Compost grass clippings, and decrease use of fertilizer and pesticides. When it rains, these chemicals make their way to our streams.



AVOID MAKING A SERIOUS POTTY FOUL

KNOW WHAT'S OK TO FLUSH DOWN THE TOILET

YEP!



NOPE!

(ANYTHING ELSE)

- BABY WIPES
- BANDAGES
- COTTON BALLS/SWABS
- CLEANING WIPES
- DENTAL FLOSS
- DIAPERS
- FEMININE HYGIENE PRODUCTS
- HAIR
- PLASTIC AND RUBBER ITEMS
- ZIPPY THE GOLDFISH

Wipes do not break down, even if their labels read "flushable." They can lead to sewage backups in your home or work place.

Avoid the mess, toss your wipes into the trash!

For more information visit LouisvilleMSD.org/AtHome



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